

Household Goods **Questions?**

Permits

(360) 664-1222

Tariff and Rules (360) 664-1129

Motor Carrier Safety (360) 664-1236

Report an Illegal Mover (360) 664-1221

Training

(360) 664-1108

UTC Main Line (360) 664-1160

www.utc.wa.gov

PO Box 47250 1300 S Evergreen Park Dr SW Olympia WA 98504

UTC Mission

The UTC regulates the services of privately or investor-owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Report Illegal Movers!

If you see a non-permitted mover advertising or conducting intrastate household goods business, let us know! Call (360) 664-1221 or email reportillegalmovers@utc.wa.gov.

Stay Connected

Follow the commission on Facebook, Twitter (@WAUTC) and YouTube to stay up-to-date on commission new and activities. Click on the icons to the right to view the commission's pages.

You

Need Forms or Information?

Bill of Lading
Cube Sheet
Estimate
More information is avai

More information is available at www.utc.wa.gov/movers.

Upcoming Industry Trainings

The 2016 free trainings for household goods moving companies have been scheduled. The next class will be held Thursday, March 17 at the commission in Olympia. Training begins at 8:15 a.m. and ends at 5 p.m. The course is required for carriers to receive permanent authority. To view the additional 2016 course dates and to register, click here. If you have questions, please contact Darren Tinnerstet at (360) 664-1108 or Megan Banks at (360) 664-1129.

State Takes Action Against Illegal Movers

A commission administrative law judge ordered five moving companies to cease providing residential moving companies until they obtain the required permit.

- Affordable Haulers & Movers, owned by Charles
 Barlett of Lacey was issued a \$5,000 penalty with
 \$4,000 suspended on the condition a permit is
 obtained before conducting residential moves.
- Alice the Mover, owned by Heidi Bergman of Stanwood was issued \$5,000 penalty after failing to get a permit by October 2015 as required.
- Budget Family Moving, owned by Dexter Petrie and Dexter Wendler of Tacoma was issued a \$5,000 penalty with \$4,500 suspended on the condition they do not operate a residential moving company without a permit.
- Martin Movers, owned by Edward Martin of Parkland was issued \$5,000 penalty with \$4,500 suspended on the condition he obtain a permit before operating a residential moving company.
- Safe-To-Go-Movers, owned by James Mwangi of Puyallup. Issued a \$5,000 penalty with \$4,500 suspended on the condition he obtain a permit before conducting residential moves. The company received a permit in October 2015.

Toll and Ferry Charges

Carriers may charge for bridge tolls and ferry fares associated with moving a customer's goods. The charges must be included on the written estimate and the customer must give signature approval for the additional costs prior to move. Carriers can only charge customers the actual cost of the toll or fare and receipts for



all costs incurred must be retained. For additional information please see Item 55, Miscellaneous Services, in Tariff 15-C.

Visit the Washington Department of Transportation's <u>ferry</u> and <u>toll</u> pages to find current rates and fares.

New HHG Permits Issued July 2015—January 2016

- Three Brothers Moving, LLC
- Mwangi, James W. dba Safe-To-Go-Movers



- Friendly Mover, LLC dba Friendly Mover, dba Triple A Movers, and dba Budget Movers
- Urbin Attic, LLC
- Hidden Door Holdings, LLC dba College Hunks Hauling Junk
- Moving Services, LLC
- Pro Movers, LLC

Non-Permitted Carrier Actions

Commission staff recently investigated the following non-permitted carriers:

- 12 Man Movers aka R&R Movers
- Aktiv Deliveries and Labor
- ASAP Services, LLC
- CG Alternatives
- Creech and Sons, LLC
- Friendly Movers, LLC
- Groovin Movers
- iHaul Hauling and Moving
- JL Delivery Services
- King County Moving & Delivery aka KC Movers
- The Mover
- Nichole Presnell
- Northwest Moving and Delivery Services
- Rainier Moving Company, LLC
- Robany Work Services
- Seattle Professional Movers aka Movers777
- TM Transport
- Ultimate Hauling and Moving
- U-Relax Moving & Delivery Service